

# DE-ESCALATION TRAINING

Be better equipped to understand and respond effectively to challenging behaviour.

- Trauma-informed.
- Person-centered.
- Training will include content from *Crisis Prevention Institute* verbal intervention foundation training.

## WHEN & WHERE?

**Session 1:**  
16 April, 9.15- 12.15pm  
United Church  
Tynewydd Road, Rhyl  
LL18 3ST

**Session 2:**  
16 April, 2 – 5pm  
Rivertown URC  
Shotton, CH15 1BX

*There are only 12 training places available at each session, so prompt registration is advised.*



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## WHO CAN ATTEND?

Anyone working or volunteering in a URC church setting.

## How do I book?

Register online  
for Rhyl session



<https://www.ticketsource.co.uk/urcWales/t-vvqxnaa>

for Rivertown, Shotton session



<https://www.ticketsource.co.uk/urcWales/t-zzdonrp>

## COST

Free

## TRAINER

Diana Taylor, SSO